

Apologies for email delivery errors regarding registration and other events

Currently, emails regarding registration and password changes/inquiries from the sumogames.jp website are not being delivered to some email addresses from some providers. As a result, we are unable to provide assistance for new registrations or forgotten passwords when logging in.

We apologize for any inconvenience this may cause.

Sites where emails sent from the web do not arrive at some providers

<https://pog.sumogames.jp/>

<http://obg.sumogames.jp/>

<http://norizo.sumogames.jp/>

Major providers where emails are not delivered

Yahoo、Gmail、Microsoft、Hotmail

Cause

Because sumogames.jp web server does not support the enhanced email security implemented by the above providers.

Correspondence

We will be strengthening the security of the sumogames.jp web server before measures before first stage of 2025.

Progress

We have begun responding to this issue.

We will update this document as soon as the situation changes.